How to send emails with property specific attachments

In order to schedule emails with property specific attachments the following needs have been done:

a) Upload the property specific document to SuperControl. Please <u>see this help center guide</u> how to do this.

b) Create an email template, which is to be used for the email. Please <u>see this help centre guide</u> how to create email templates.

d) Create a letter group and add the letters to it. Please <u>see this help centre article</u> how to do this.

c) Create the tags that will be used for the identification of the property documents Please <u>see this help centre guide</u> how and where to create them.

Start the scheduling process by going to Email / Letters > Automated emails / SMS > select Show letter(s) in the drop-down to the right of the letter group > Go > click Edit to the right of the letter to be amended.

1) Select all scheduling options as required.

2) In the section **Attachments**, you will find a sub-section **Tagged property document**. **S**elect any/all documents that should be send with this email.

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3) Select all recipient.

4) Click Update letter at the bottom.

