

Grouped properties - Implications for the Booking.com integration

Please note:

Properties grouped in SuperControl only work as a group when you are using the rates and availability (legacy) connection.

Full content integration is for individually listing properties only.

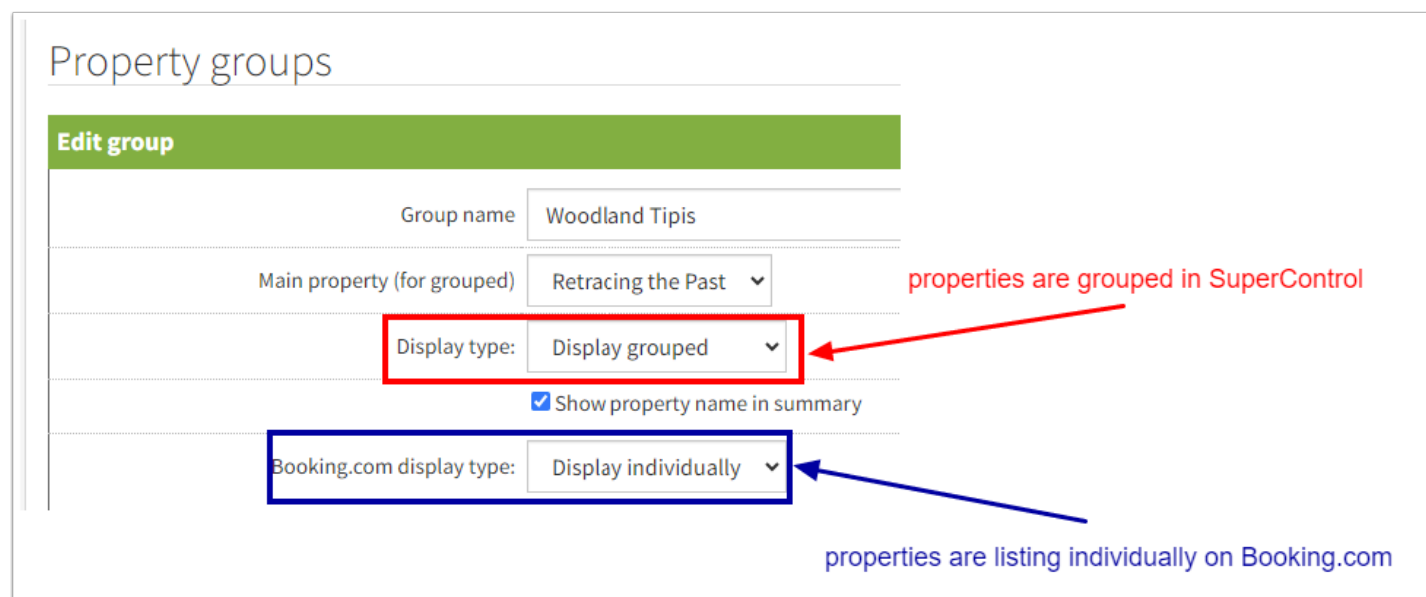
There are two different scenarios when you are working with properties grouped in SuperControl and they are connected to Booking.com.

The settings for the different property groups can be found under Properties > Property groups.

Grouped in SuperControl - Individual on Booking.com

When a number of properties are grouped in SuperControl, e.g. for easier price updating, you can still have them listing as individual properties on Booking.com.

The group settings should be as follows



Property groups

Edit group

Group name: Woodland Tipis

Main property (for grouped): Retracing the Past ▼

Display type: Display grouped ▼

☒ Show property name in summary

Booking.com display type: Display individually ▼

properties are grouped in SuperControl

properties are listing individually on Booking.com

The property groups overview shows like this.

ID	Group name	Display type	Booking.com Display type
36859	Default Group	Individual	
40803	Property with Sea view	Grouped	
40804	Woodland Tipis	Grouped	Individual

Grouped in SuperControl - Grouped on Booking.com

If you have your properties grouped in SuperControl and want to group the properties on Booking.com, the below settings need to be chosen.

Property groups

Edit group

Group name: Property with Sea view

Main property (for grouped): View Point - complete site ▼

Display type: Display grouped ▼

☒ Show property name in summary

Booking.com display type: Display grouped ▼

properties are grouped in SuperControl

properties are listing individually on Booking.com

The property groups overview shows like this.

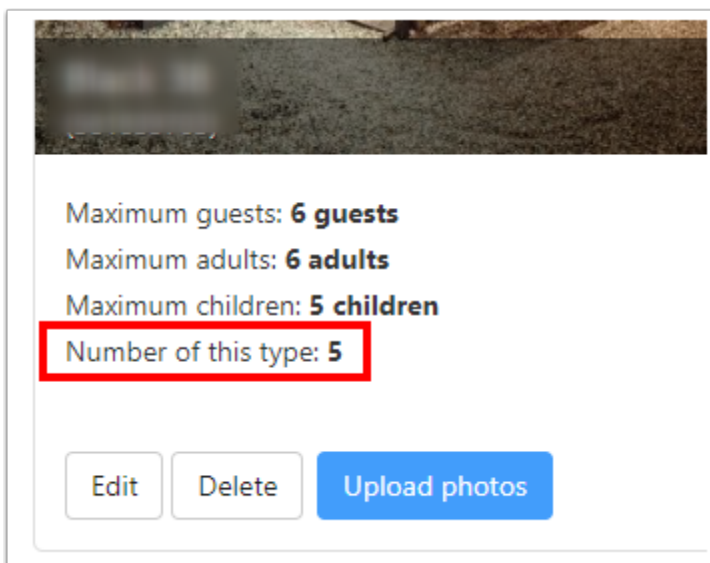
ID	Group name	Display type	Booking.com Display type
36859	Default Group	Individual	
40803	Property with Sea view	Grouped	Grouped
40804	Woodland Tipis	Grouped	Individual

Please note:

You need to enter the number of properties in the group in the property setting on the Booking.com extranet as well.

To to this, log into your Booking.com account and go to Properties > Room layout or Property layout (you will see one of the two).

The **Number of this type** for the property group needs to show the number of properties assigned to this group in SuperControl.



Maximum guests: 6 guests
Maximum adults: 6 adults
Maximum children: 5 children
Number of this type: 5

Edit Delete Upload photos

If the number is correct, you don't need to do anything further.

If the number is incorrect, click onto Edit and amend the number as required.

Please make sure

that the number of properties showing for Number of this type is under no circumstances greater than the number of properties in the SuperControl group. Otherwise you are enabling more guests to book than you have properties for to accommodate them.

E.g. You got 5 properties in the SuperControl group, but have selected 6 for Number of this type.

This would mean 6 sets of guests would have to be housed in 5 properties.